

Branch Surgery
Kincorth Medical Centre
Provost Watt Drive
Kincorth, Aberdeen
AB12 5NA
Tel: 0345 337 1170

**Dr A.D. Jamieson, Dr A.J. Henderson,
Dr L.J. Mackenzie, Dr S. Kumar,
Dr B. Macphail & Dr M. Clark.**
**Associate Partner's - Anne-Marie Jackson &
Lisa Gordon (ANP's)**

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Cove Bay Health Centre
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Consultations by Appointment Only

Update from Cove Bay & Kincorth Medical Centres – March 2024

STAFF UPDATE

After 25 years of service to Kincorth and Cove Medical Practice, Dr Andrew Henderson will be retiring on 31/3/24. He will be a huge miss to us all. We wish him well in his retirement - it is very well earned!

For those not yet aware, Dr Catherine Mitchell has also retired after a period of ill health. Many have asked after her, and we are pleased to report that she has made a very good recovery, but not to a level of fitness to return to the rigours of General Practice. Dr Mitchell started with us in 2009 as a maternity locum, then became a GP Partner in September 2010. We would like to wish Dr Mitchell all the very best for the future.

Dr Mary Clark will be going on maternity leave from 19th April. We wish Dr Clark and her family well at this exciting time for them.

Dr Harris is currently off work following a broken leg - we hope for a speedy and full recovery.

Clearly, these staffing losses will be putting the practice under enormous pressure during a very challenging period for GP recruitment. We are trying very hard in this regard and are hoping for at least some success, but the spring months in particular are going to be particularly hard. On a positive staffing front, we will be welcoming back Dr Brodie MacPhail from Maternity leave at the end of May. We ask for your understanding around these pressures. The staff at all levels are working enormously hard and are committed as ever to giving their all to our patients.

Primary Care across the area is under immense strain, and clearly, our current staffing situation exacerbates this. Many GP practices have needed to close their lists for long periods of time to manage their demand; however, we are committed to keeping our list open to new residents moving into the Kincorth and Cove areas.

With this huge strain on our workforce, we are committed to providing the best clinical care to our patients. In the month of January 2024 alone, we saw 3523 patients in face to face or telephone appointments, reviewed 2044 eConsults. On top of this, our emergency doctors encountered 3667 unscheduled patient contacts as well. This comes to a staggering 9,234 patient contacts in the month of January 2024. In addition, we processed 32,813 prescription requests that month. We would like to thank all our staff members who have been working hard to keep the service running as efficiently as possible, including our community pharmacies. We are disappointed that within this, we encountered 241 DNAs (did not attend appointment). We strongly urge patients to contact us to cancel appointments if they no longer require them so that these appointments can be used for someone else.

CHRISTMAS JUMPER DAY

The Practice Team at Cove and Kincorth managed to raise a total of £83 on Christmas Jumper Day for Save the Children. We were delighted to be able to support a well deserving cause during this difficult financial time.

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PUBLIC HOLIDAYS

The practice will be closed on the following dates:

Monday 1st April 2024
Monday 6th May 2024
Monday 8th July 2024
Monday 23rd September 2024
Wednesday 25th December 2024
Thursday 26th December 2024
Wednesday 1st January 2025
Thursday 2nd January 2025