Community Chaplaincy

listening

"Aberdeen Community Health and Care Village – supporting people to remain healthy, independent and in their own community."

Community Chaplaincy Listening (CCL) is a service provided by NHS Grampian's Healthcare Chaplains who are experienced and trained in active listening.

CCL makes it possible for you to meet with a member of staff who will listen to your story.

Your story, in your time, for your wellbeing...





Community Chaplaincy Listening

How does it work?

Whether you are a patient, carer or member of staff, it offers you space to talk about what troubles you, makes you anxious or upset. It is confidential and non-judgmental. It may help you to reflect on your situation, change how you see things and help with coping strategies.

Religion or spirituality will not be spoken about, unless raised by you.

The appointment time allocated is 50 minutes.

How can I access it?

Your GP, another healthcare professional or a member of the healthpoint/carerspoint staff may suggest you make an appointment or you can refer yourself.

To make an appointment simply speak to the Main Reception staff in the Village Square or telephone 01224 655555.

Where do I go?

On arrival report to the main reception in the Health and Care Village. A member of the CCL team will come and accompany you to the Stuart Watson Learning Centre.

This publication is also available in large print and on computer disk. Other formats and languages can be supplied on request. Please call Equality and Diversity on 01224 551116 or 552245 or email grampian@nhs.net Ask for publication CGD 140051